

April 29, 2019

Update: East Bay pipeline leak

**Water Restrictions Implemented As BCWA Shuts Down Water Main for Repair;
Fully-safe Backup Supply Activated**

Dear BCWA Customer –

We thank you for your patience as we continue to address a leak which was recently discovered in BCWA’s East Bay pipeline. To repair the leak, we will need to temporarily shut down the pipeline. During this time, we will activate an interconnection established with the City of East Providence’s water utility to provide an alternative supply of water.

All Warren, Bristol, and Barrington customers will continue to have access to safe, high-quality water.

However, while the pipeline is shutdown, water use restrictions will be implemented. Water supply and pressure, particularly for fire protection, remain stable.

Water use restrictions

All BCWA customers are required to refrain from unnecessary use of water, including no outdoor use and to conserve indoor use. Restrictions will begin on **May 1st** and could last 1-2 months, or longer, while the pipeline is repaired.

Why restrictions

BCWA’s alternative water supply with the City of East Providence can supply up to 3.5 million gallons per day to the utility. This is equivalent to BCWA’s average daily flow (although daily flow can be higher at times, particularly as the warmer months arrive). Water restrictions will help to ensure adequate water supply to all customers and to maintain our fire protection system.

Learn more

We will continue to provide updates and answers to FAQs (attached) via the BCWA website (<https://bcwari.com>). Our Emergency Hotline (401) 245-5071 (after 4 pm) and the Customer Service line (401) 245-2022 are also prepared to answer questions.

Sincerely,
Pamela M. Marchand, P.E.
Executive Director, BCWA

Water Restrictions

No outdoor use

- yard and garden watering
 - pool use
- car/house washing

Conserve indoor use

- Ensure faucets are turned off completely
- Ensure plumbing or water leaks are repaired
 - Operate only full loads of dishes, clothing, etc. in appliances
- Install low-flow fixtures and appliances
- Turn off water while brushing teeth, shaving, hand-washing dishes, etc.
 - Take shorter showers